

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 10th day of December 2019
C.G.No:43/2019-20/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

Y. Sudhakar,
Pedagogavaram (V),
Kaluvoy,
Nellore –Dist.

Complainant

AND

1. Assistant Executive Engineer/O/Kaluvoy
2. Deputy Executive Engineer/O/Podalakur
3. Executive Engineer/O/Nellore Rurals

Respondents

ORDER

1. Complainant presented a complaint before this forum regarding minimizing of supply instructions by providing AB switches.
2. Respondents No.1, 2 and 3 filed their joint written submission before this Forum wherein they stated that respondent No.1 had inspected the complainant service and prepared an estimate to overcome the frequent LC problems and erection of 11KV AB switch will be completed soon.
3. The respondents did not choose to file final written submission before this Forum the reasons best known to them. On the other hand complainant when contacted over phone on 25 .10. 2019 stated that his grievance was resolved.

DESPATCHED

DATE

19/12

4. Since the grievance of the complainant was resolved, it is not necessary for the forum to wait for disposal of this case till the final submission of written submission from the respondents.
5. In as much as the grievance of the complainant was resolved by the respondents, accordingly the case is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 10th December 2019.

Sd/- Member (Technical)	Sd/- Member (Finance)	Sd/- Independent Member	Sd/- Chairperson
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Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.